

## IC Memorandum 10-34

To: KEHP Insurance Coordinators

From: Department of Employee Insurance (DEI)

Re: List of Dependents 19-26 – ENTRUST– Quasi Agencies

Date: October 7, 2010

We would like to send you a list of KEHP members from your agency who have dependents age 19-26 and who are required to submit the affidavit "2011 Certification of Dependent Eligibility" by December 20, 2011. We also plan to send an update in late November to let you know who has not complied.

Because of budget constraints, we must be able to send this and other communication through encrypted e-mail, ENTRUST. We will not be able to fax or mail lists. Your agency MUST have the ability to receive encrypted e-mail through ENTRUST.

Good News! COT E-mail Team has informed us that ENTRUST can be made available to all insurance coordinators in KEHP free of charge! There are two different appliances that may be installed, depending upon whether your e-mail domain is managed by COT. Contact your IT support team to find out if COT manages your domain.

If your e-mail is managed by COT, you can get the ENTRUST appliance installed on your machine. This appliance will be integrated directly into your Outlook and will allow you to send and receive encrypted e-mails directly from Outlook. All requests for ENTRUST installation are to go through your IT support department, who in turn, will coordinate the necessary processes with the COT Support Desk. Once installed, this will allow you to send and receive encrypted e-mails. There is no charge for this additional service.

**If your e-mail is not managed by COT**, then you can get the ENTRUST web appliance installed on your machine. This will allow you to send and receive encrypted e-mails through a web interface and receive alerts in Outlook when you have messages waiting for you. This web appliance is free.

- 1. If you already have ENTRUST and know your password you do not have to do anything.
- 2. If you already have ENTRUST but do not remember your password, please contact <u>COT Support Desk</u> at 502-564-7576 to have your password reset.
- 3. If you do not have ENTRUST, contact <u>Bruce Cottew</u> by email at: <u>Bruce.Cottew@ky.gov</u> to receive setup directions, or register directly at <u>https://securemail.ky.gov/webmail/do/Start</u>

We will send the list of dependents on October 12, 2010.



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Web Site: http://kehp.ky.gov Wellness Hotline: 877-KEHP-WELL

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